

UTILITY ASSISTANCE

Michigan Department of Health and Human Services

The **State Emergency Relief (SER) for utility-related needs** provides financial assistance to low-income households who meet eligibility requirements **when heating, electric, or water service has been or will be shut off**. SER payments may include the amount needed to restore or continue the service for at least 30 days. It may also include payment of necessary charges to deliver a 30-day supply of a deliverable fuel.

The Fine Print

Before receiving SER assistance, households are expected to make required payments for heat and electric, other utilities, and shelter expenses. Required payments are established amounts that DHHS expects families to spend on their energy bill.

Annual SER assistance is up to \$850 for electric, \$850 for gas, and \$175 for water.

How to Apply

Submit an application through the MDHHS website:

 newmibridges.mi.gov



Find your local MDHHS office by visiting michigan.gov/mdhhs/inside-mdhhs/county-offices

Eligibility

Eligibility is based on:

- Demonstration of immediate need (past due/shutoff notice); **or**
- Declared need for a deliverable fuel such as fuel oil; **or**
- Verified need for energy-related home repair; **and**
- Income; **and**
- Assets

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ENERGY

Wayne Metropolitan Community Action Agency

MEAP Application

313-388-9799

gateway.waynemetro.org

The Michigan Energy Assistance Program (MEAP) is a preventive program designed to provide energy assistance to low-income households so that they can reach energy self-sufficiency.

Society of St. Vincent de Paul Detroit

313-393-2930

Toll Free: 1-877-788-4623

svdpdetroit.org/How-We-Help/Energy--Rent-Assistance

The Society of St. Vincent de Paul Detroit's Energy Assistance program assists our neighbors in need with help on their past-due heat and energy bills.

WATER

Wayne Metropolitan Community Action Agency

DWSD Lifeline Plan (Detroit) | waynemetro.org/dwsdlifeline | 313-386-9727

The DWSD Lifeline Plan provides income-eligible Detroiters up to 4,500 gallons of water (equivalent to 6 CCF) every month at a fixed rate based on their household income.

Water Residential Assistance Program | waynemetro.org/wrap | 313-386-9727

The Water Residential Assistance Program (WRAP) is a two-year program that provides funding to eligible, low-income households to assist with water bills, water conservation, and self-sufficiency services

Low Income Household Water Assistance Plan | waynemetro.org/lihwap | 313-386-9727

The Low-Income Household Water Assistant Plan (LIHWAP) provides up to \$1500 in direct payment assistance for household accounts in arrears or disconnect status, and/or assistance with reconnection fees when services have been disconnected.

UTILITY ASSISTANCE

FREE CELL PHONE SERVICE



Access Wireless

Lifeline Assistance Program
1-866-594-3644
accesswireless.com



American Assistance

Lifeline Assistance Program
1-877-266-7212
americanassistance.com/michigan



QLink Wireless

Lifeline Assistance Program
1-855-754-6543
qlinkwireless.com



Assurance Wireless

Lifeline Assistance Program
1-888-321-5880
assurancewireless.com



SafeLink Wireless

Lifeline Assistance Program
1-800-723-3546
safelinkwireless.com

Eligibility

You may qualify for the Lifeline Assistance Program based on household income or if you or a member of your household participates in certain public assistance programs like Medicaid, Food Stamps/SNAP, or SSI, among others. You may need to provide proof of income or proof of program participation.